



Sturtevant Richmond

Global Reach Local Support

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Feedback from you, our customer, is important in maintaining and improving the quality of our calibration laboratory services. IT IS ALSO A REQUIREMENT OF ISO 17025 & 9001 THAT WE SEEK FEEDBACK. We ask that you please take a moment to fill out this form email to qa@srtorque.com and or fax it back to **847-455-0347 ATTN: Quality Manager**.

Did you receive the correct Certificate of Calibration with your product when it was returned?

Yes

No

Is the Certificate of Calibration legible and clear?

Yes

No

Does the Certificate of Calibration meet your requirements?

Yes

No

Did you have to contact the laboratory, or did the laboratory have to contact you for additional information?

Yes

No

If there was additional contact, were any questions you had answered accurately, completely, and quickly?

Yes

No

Do you have any suggestions for improving the quality of the laboratory's service?

Completed by: _____